

## ***ABOUT US***

The volunteer driver force numbers around 150 dedicated drivers.

All our volunteer drivers combined transport around 1,700 patients, donate over 6,000 hours of their time and drive over a quarter million miles each and every year. Annually they wait at this facility for patients to complete their appointments for approximately 4,000 hours.

These dedicated drivers are unpaid and volunteer simply to help the Veterans that have served our country.

***Be Sure to Thank Your Driver!***



**TO SCHEDULE A RIDE,  
CONTACT YOUR AREA  
DAV VAN  
COORDINATOR:**

**Escanaba:** 906-786-7228

**Houghton:** 906-482-0102

**Iron Mountain:** 906-779-3167

**Ironwood:** 906-667-1110

**Marinette/Menominee:**  
715-732-7567

**Marquette:** 906-373-6191

**Ontonagon:** 906-884-4320

**Rhineland:**  
715-369-6227

**Sault Ste. Marie:** 906-635-6370



**Oscar G Johnson VA Medical Center**

**VETERANS  
TRANSPORTATION  
NETWORK (VTN)**

**INFORMATION FOR  
PASSENGERS**



## ***Transportation Guidance***

- Check in for your appointment immediately upon your arrival and let the clerk know that you are riding a DAV van.
- Veterans being transported must meet a medical need as determined by clinician.
- Per national policy, this transportation system is for fully ambulatory patients only (sorry, no wheelchairs).
- Patients with oxygen tanks or those who have been sedated/received anesthesia cannot be transported for safety reasons.
- Patients being transported by VTN are not eligible to receive travel reimbursement for the mileage covered by the van.
- If you appear too ill to transport, the driver may require you provide a note from your doctor approving the travel.
- After you finish your medical appointments, report to the out-patient lobby near the coffee station in case there is the opportunity for an early departure.
- Transportation is only for Veterans. When it is medically necessary to have someone accompany the Veteran, then a Permission to Travel slip from the treating physician is required for the aide.
- Any passenger refusing to buckle-up will not be allowed to ride the van.
- Passengers are not to engage in any behavior that might distract the driver's attention. This includes loud and inappropriate language.

## ***Transportation Guidance***

- Passengers are not permitted to smoke, chew tobacco, drink alcohol, use foul language or bring weapons, drugs or any illegal substance on the van.
- Van drivers will not provide transportation to any Veteran who is abusive, intoxicated or poses a perceived threat to the driver or other passengers.
- Volunteer Drivers cannot make side trips while in the performance of their assignment unless emergency situations dictate otherwise. They must take the most direct route to and from the VA medical facility.
- No food or beverages to be consumed in vehicle except water.
- If you are scheduled to return on the van and find a different way home, you must notify the VA Travel Office, your driver and the Voluntary Service office.
- Do not leave the medical center without checking with your driver. Failure to do so may result in losing your return ride.
- Please be patient! In some cases you will experience significant wait times before the van can depart. This is to allow for all patients to complete their scheduled appointments.



***~ Any abuse of this transportation system ~  
or refusal to follow these rules may  
result in removing the passenger's  
privilege to use this service.***



## ***Be Kind to Your Volunteer Driver!***

Many organizations and people donate their time and money to create the opportunity for Veterans to use this van transportation system. It is only because of this that this service is available to Veterans.

**TO VOLUNTEER, CALL:  
906-774-3300, x32780**



## ***Scheduling a Ride***

- To schedule a ride, contact your local coordinator's office 10-14 days prior to your appointment or when you first get your appointment scheduled.
- Vans depart Iron Mountain no later than 2 pm (CST). Please schedule your medical appointments to end by 2 pm (CST). If you are scheduled for a later appointment, contact the medical center and ask to have your appointment moved to an earlier time. If you have later appointments, you will be responsible for the cost of your overnight accommodations in Iron Mountain.
- Call your local coordinator if you have to cancel your ride to the VA.
- *Other patients may need your spot! -*